

## **ABOUT US**

### **About Lupin Diagnostics**

A trusted network of pathology services across India

- Lupin Diagnostics is a part of Lupin Healthcare Limited, which is a 100% subsidiary of Lupin Limited.
- The company is headquartered in Mumbai with National Reference Laboratory in Navi Mumbai. All the processing labs are operated by Lupin Diagnostics as a hub and spoke model. It includes Collection Centres, Pick-up Points, Hospital Lab Management, Retail Lab Management, and Home Collection pan-India.
- The operations for Lupin Diagnostics have commenced from October 2021.

### **Management**

Mr. Ravindra Kumar, Vice President & Head - Diagnostics, Lupin Healthcare Limited

Mr. Ravindra Kumar is the Vice President and Head of the Diagnostics business at Lupin Healthcare Limited. With a proven track record of over 19 years, Mr. Kumar has over 14 years of core diagnostics healthcare industry experience. He is focused on delivering sustained growth, building high performing teams, business process optimization, quality first mindset and empathetic customer experience.

Prior to Lupin, Mr. Kumar was the COO & Director at Apollo Diagnostics and COO with Apollo Dialysis where he built the businesses from the ground and made them household brands. He had also been instrumental in building Dr Lal Path Labs as Head of Logistics and Retail Operations. He spent his early years in Operations roles, working across various industries including Financial Services, Logistics and Supply Chain, and Oil & Energy.

Mr. Kumar is an alumnus of St. Xavier College, Ranchi, and holds a bachelor's degree in commerce. He is an MBA in International Business and Marketing from Asia Pacific Institute of Management, Delhi, and has earned a postgraduate degree in Supply Chain Management from IMT, Ghaziabad.

### **Doctors' team**

#### **Our Team of Doctors**

Dr. Sujata Dhanuka

Dr Sujata Dhanuka is the Head of Operations at Lupin Diagnostics.

She graduated from Seth G.S Medical College and KEM Hospital, Mumbai, in 1998 with distinctions in Physiology, Biochemistry, Pathology, and Pharmacology. She completed her MD (Pathology) in 2001. She is also a dual major in Marketing and Strategy and Leadership from Indian School of Business (ISB), 2010.

Dr. Dhanuka has vast experience in operations management and strategy planning for administration of healthcare services. She has managed many NABL and CAP accredited laboratories. Her forte lies in

upgrading the current systems with help of automation and introducing strategic changes to make the laboratories more compliant with quality standards as well as service efficient.

#### Dr Pushkar

Dr. Pushkar Gadkari is the Zonal Technical Head – West Zone, and heads the National Reference Laboratory in Mumbai. He has more than 11 years of experience in hematopathology, biochemistry, immunoassays, immunofluorescence, electrophoresis, serology, clinical pathology, lab management, and NABL and NABH accreditation. His core area of interest is hematopathology. He has completed his MD in Pathology from Bombay Hospital Institute of Medical Sciences, Mumbai, and MBBS from Padmashree Dr. D. Y. Patil Medical College, Navi Mumbai. In the past, he has been associated with SRL Diagnostics, Dr Lal Pathlabs, and Bombay Hospital in various capacities. He is a member of the Indian Medical Association (IMA), the Association of Practicing Pathologists of India (APPI), The Pathologists Association (TPA), Indian Association of Pathologists and Microbiologists (IAPM), and Mumbai Hematology Group (MHG).

#### Dr Smita Suresh Pol

Dr. Smita Suresh Pol is the Head of Department, Histopathology, at National Reference Laboratory. She has done an MD in Pathology from Grant Medical College, Mumbai; an MBBS from VMGMSC, Solapur, and a Fellowship in Gastrointestinal and Liver Pathology from Seth G. S. Medical College, Mumbai. She has more than 8 years of experience in Histopathology, Cytopathology, Immunofluorescence, Immunohistochemistry, and Cytogenetics. She has previously worked with SRL Diagnostics and was an Assistant Professor at Grant Medical College, Mumbai. She has several presentations and publications in national and international conferences and journals and is a member of the Indian Association of Pathologists and Microbiologists (IAPM) and the International Academy of Pathology - Indian Division (IAP-ID).

#### Dr. Namrata Parag Londhe

Dr. Namrata Parag Londhe is the Head of Department - Cytogenetics. She has more than 15 years of experience. Her core interests are Cytogenetics and Molecular genetics. She has done her Ph.D. in Lifesciences (Human molecular genetics) from Bhabha Atomic Research Centre, Mumbai. . In her previous stints, she was associated with Igenetic Diagnostics, Kokilaben Dhirubhai Ambani Hospital and Medical Research Centre, and SRL Diagnostics. She is a life member of the Indian society of Human Genetics and the Association of Practicing PhD in Medical Sciences. She has presented her work at many national and international conferences.

#### Dr Harshali Anant Patil

Dr. Harshali Anant Patil is the Head of Department, Molecular Diagnostics at National Reference Laboratory, Lupin Diagnostics, Mumbai. She has done her PhD in Life Sciences from Deakin University, Australia and has over 15 years of experience in Molecular Diagnostics. Her main area of work in

Molecular Diagnostics includes Cancer Genetics, Constitutional Genetics and Molecular Microbiology. She has expertise in developing and implementing molecular assays across different molecular platforms like Real Time PCR, Sanger sequencing, and Next Generation Sequencing. She was previously associated with NABL and CAP accredited diagnostics laboratories of Reliance Life Sciences Pvt. Ltd., Mumbai and Kokilaben Dhirubhai Ambani Hospital & Research Center, Mumbai. She has publications in peer-reviewed international journals and has also been a recipient of international travel awards from ESMO and EMBL for presentation of her work. She has undergone training in Laboratory Quality Management Systems from NABL and CAP and is a member of the Molecular Pathology Association of India (MPAI).

### **Why Lupin Diagnostics**

Specialized diagnostics services by our team of experts:

- We provide highly specialized pathology / clinical laboratory services to clinicians and specialists, hospitals, and patients. Our experienced team of Pathologists, Microbiologists, Geneticists, supported by a team of well-qualified technologists, ensures that every patient receives the best diagnostic care
- Our pathology and laboratory services form an essential component of modern healthcare services, backed by comprehensive quality standards accreditation across a wide range of disciplines
- We follow a 'Quality First' philosophy – all our laboratories follow national NABL & International CAP guidelines
- We are driven by an innovation-led transnational pharmaceutical company
- We have a strong leadership team with experience of building diagnostics businesses from scratch
- Our customer-first approach at the core of everything we do

### **Accreditations**

Quality standards maintained, at all times.

At Lupin Diagnostics, all our laboratories comply with industry standards and hold the accreditations relevant to their field of work. We perform all our work at the highest possible level of quality and compliance.

Lupin Diagnostics is certified for ISO 9001:2015 as well as accredited by NABL for ISO 15189:2012. These accreditations ensure adherence to quality and competence in medical laboratories.

Lupin Diagnostics has developed QMS based on twin requirements of 9001:2015 and of ISO 15189:2012. ISO 9001:2015 is the most recognized Quality Management System (QMS) standard in the world and is applicable to all types of products and services aiming to meet the needs of the customers and other

stakeholders more effectively. ISO 15189:2012 on the other hand specifies requirements for quality and competence in medical laboratories.

The framework of ISO 9001:2015 QMS is based on 7 fundamental quality principles i.e. Customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making, and relationship management. At Lupin Diagnostics, QMS is laid down on the framework of ISO 9001:2015 with additional requirements of technical competence as required by ISO 15189:2012.

We have the following accreditations to our credit:

- 9001:2015 certification of NRL.
- 9001:2015 certification for home collection and logistics system
- NABL accreditation (ISO15189:2012)

## Network

We are approximately 150 centres strong across the length and breadth of India. We are aiming for further growth to support a strong and healthy world.

## Contact us

Kindly get in touch with your queries or feedback and our team will connect with you at the earliest.

For any query, drop us a message and we will get in touch with you.

Reach Us (This will be a lead form and will come under contact us)

Name\* | Mobile Number\* | Email Address | Comments

Customer Connect **7030300400**

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National Reference Laboratory (NRL)

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